



July 10, 2006

Dr. Jo Ann Piña
w/ Latino Speakers Bureau
2018 Farrell Ave. Unit B
Redondo Beach, CA 90278

Dear Dr. Jo:

On behalf of OSRAM SYLVANIA, I would like to thank you for your excellent presentation, and for attending the first annual OSRAM SYLVANIA Latino affinity group seminar held at our headquarters in Danvers, MA.

As the President of the newly formed Latino Alliance for Motivation and Promotion (LAMP) my goal was to find a speaker for our first meeting who would inspire and encourage my members. Your presentation on "Understanding Hispanic American Communication Style in The Workplace" accomplished this and more. Your bubbly personality is truly infectious and really got my whole group excited. You also gave us better insight into the uniqueness of the Latino culture and how to understand and embrace these characteristics. Plus you gave us some great suggestions on how LAMP can make a huge contribution to OSRAM SYLVANIA. I believe my group came out of your presentation truly motivated to help our company, employees, and community by using diversity as a strategy.

Once again, please accept my sincere thanks and appreciation for your willingness to put in the time and efforts to come to Danvers to share with us your wealth of knowledge and experience.

Saludos,

A handwritten signature in black ink that reads "Ashley C Ibarra".

Ashley C Ibarra
Commercial Engineer
General Lighting Division

OSRAM SYLVANIA INC.
100 Endicott Street
Danvers, MA 01923
☎ (978) 777-1900
www.sylvania.com